



Special thanks and gratitude to all our funders, supporters and community partners!



Hope Place Centres



A special thank you to Adam and Monique Newman for their generous donation.

17TH ANNUAL GENERAL MEETING

THANK YOU FOR ATTENDING OUR 17TH ANNUAL GENERAL MEETING!

Thursday September 30 2021

Vision

**to be a leading provider
of high-quality addiction
treatment services**

Mission

**to inspire hope, provide gender-responsive
treatment, and promote abstinence-based
recovery for individuals and families
experiencing alcohol and drug addiction**

Twelve Traditions

Tradition 1

Our common purpose should come first; individual success depends upon organizational unity.

Tradition 2

We have but one ultimate authority; the combined 'voices' of our organizational stakeholders – as expressed through our spiritual principles and guided by our Board of Directors.

Tradition 3

The primary requirement for organizational membership is a commitment to our 'abstinence-based, 12- Step' model for treatment and recovery from alcoholism and addiction.

Tradition 4

Each Hope Place Centres program should be autonomous – except in matters affecting other programs or the organization as a whole.

Tradition 5

Our primary purpose is to be a leading provider of high-quality addiction treatment services.

Tradition 6

We never endorse, finance or lend our name to any related facility or outside enterprise that may divert us from our primary purpose.

Tradition 7

We will never compromise our Traditions in exchange for resources from government, private sector or any other entities.

Tradition 8

While we value professional credentials, qualified candidates with 'lived-experience' will be given preference in all our recruitment activities.

Tradition 9

Our Board of Directors holds itself accountable to govern and serve on behalf of all stakeholders.

Tradition 10

We have no opinion on outside issues unrelated to our primary purpose; hence our organization ought never to be drawn into such issues.

Tradition 11

Our public relations policy is based on attraction rather than promotion; we need always ensure our integrity and vigilantly protect the privacy and confidentiality entrusted to us.

Tradition 12

Spiritual Principles are the foundation of these Traditions; ever reminding us to place principles before personalities.

Welcome

Greetings from Hope Place Centres Board of Directors.
Another year of Covid, another year of organizational and personal challenges for all of us and another year of delivering abstinence-based 12-step focused recovery services.

Despite the roadblocks that littered our path, we found our way – around, over and through! 'Around The Campfire' is indeed a fitting theme for this year's Annual General Meeting and Report as we experience our first opportunity in over 18 months to come together in fellowship and support.

Notably, we are poised to take the next step in our new build and move closer to gratefully retiring our cheerful but tired legacy buildings. We are in the run-up to our January 2022 reaccreditation process with efforts being focused on updating policy and procedures to ensure our program delivery and human

resource management are informed by best practices. There has been a hiatus in the Ontario Health Team inception and reorganization but HPC remains fully engaged in positioning ourselves within this new service delivery model.

I would like to acknowledge and express our sincere appreciation to our funders who have consistently provided the financial support required for our success and specifically, rallied behind us over these last 18 months to ensure our doors could stay open. Susan Foster and her Swing4Hope organizers are specially recognized for a second year of virtual fundraising in support of our Mission at HPC.

As always, my personal gratitude goes out to my fellow Board Members for their commitment and vision. And to our CEO Deborah Gatenby, you continue to emulate the grace, humility and perseverance that are essential guideposts in this journey.

Every day we get to relight our fire and come together in a shared experience of annealing and healing.

See you all around the campfire,



Karen Stolee
Board Chairperson

*Rise up, O Flame, by thy light glowing,
Show to us beauty, vision and joy.
Out of Eternity, this new day is born,
Into Eternity, it will return.*



Men's Live-in Treatment Program

I am honored to continue to lead the Men's Live-in Treatment team with courage and grace during such challenging times. This team has remained dedicated and have consistently stood by our clients and each other. Despite the increasing level of distress our clients are facing in addition to the stress the pandemic has caused, the Men's live in treatment program team has admirably continued to role model and integrate the key principles of an effective treatment program: safety, connection and empowerment.

When I think of the theme 'Around The Campfire' and I reflect on the 2020-2021 fiscal year at the Men's Treatment Centre, one song comes to mind for me that sums up what this team consistently emulates:

Stand By Me by Ben E. King

*When the night has come
And the land is dark
And the moon is the only light
we'll see
No, I won't be afraid
Oh, I won't be afraid
Just as long as you stand
Stand by me*

*So darlin', darlin'
Stand by me, oh, stand by me
Oh, stand, stand by me
Stand by me*

*If the sky that we look upon
Should tumble and fall
Or the mountain should crumble
to the sea
I won't cry, I won't cry
No, I won't shed a tear
Just as long as you stand
Stand by me*

*And darlin', darlin'
Stand by me, oh, stand by me
Oh, stand now, stand by me
Stand by me*

*Darlin', darlin'
Stand by me, oh, stand by me
Oh, stand now, stand by me
Stand by me
Whenever you're in trouble
Won't you stand by me?
Oh, stand by me
Won't you stand now?
Oh, stand, stand by me*

MTC AND ROM DATA

In the fall of 2018, HPC officially launched the Routine Outcome Monitoring (ROM) project at both live in treatment sites. The purpose of this project was to collect consistent client feedback regarding treatment effectiveness and satisfaction. This data guides our quality improvement of treatment care and ensures accountability to our clients, their families, our communities and stakeholders. The ROM utilizes the Outcome Questionnaire-45 (OQ-45) and is administered to clients in treatment weekly. The OQ-45 measures functioning in three domains: symptom distress, interpersonal functioning and social role.

The OQ-45 score is a range of 0-180. The higher the score, the more distressed the client has rated.

A score of 63 or higher indicates symptoms of clinical significance. The 'average population' has an OQ-45 score of 44. Reliable change is indicated when a client's score changes by 14 points or more.

Although client data collected reports that our clients are more distressed and compromised during COVID-19 than ever before, the Men's Treatment Program was able to deliver a therapeutic program that did not compromise our ability to have positive clinical significance. In the 2020 fiscal year, 74% of our clients in care reported experiencing a positive clinical improvement as a result of participating in our treatment program.

Here is a high-level summary of the OQ-45 results from the Men's Treatment program for the 2020 fiscal year:

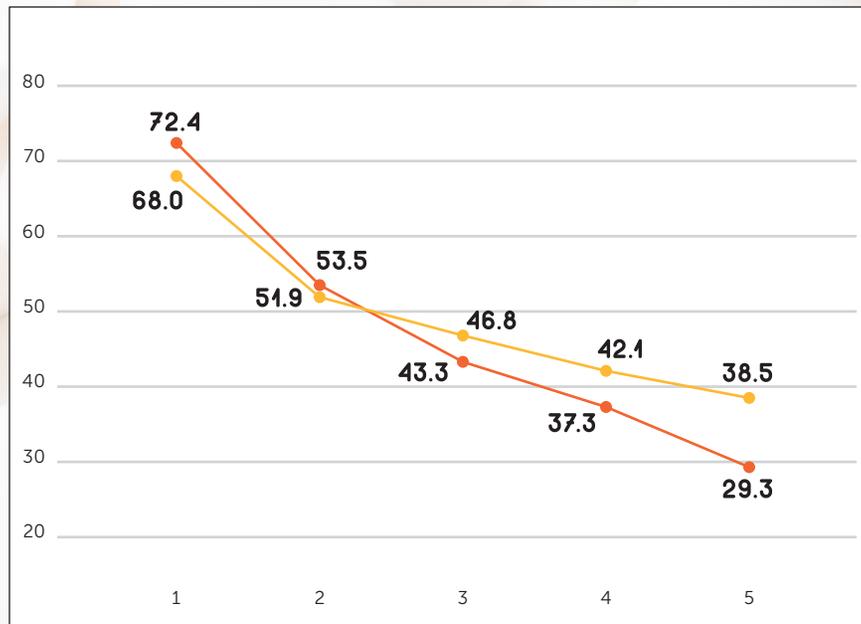
| | |
|---|-------|
| Total number of clients who attended live in treatment..... | 87 |
| Percent of clients who choose to participate in ROM..... | 92% |
| Total number of valid OQ45 administrations..... | 407 |
| Average score when entering live in treatment..... | 72.4 |
| Average score when graduating live in treatment..... | 41.75 |
| Percentage of clients experiencing 'reliable change' (14 points or more between intake and discharge)..... | 74% |
| Percentage of clients experiencing reliable deterioration..... | 0% |
| Percentage of clients experiencing improvement overall..... | 90% |

Essentially, this data indicates that the clients at MTC are coming in at a 6.5% increase in distress in comparison to 2019. These clients are still experiencing a significant and reliable change index by the time they graduate treatment. In fact, clients graduating treatment in the 2020 fiscal year reported an even lower level of distress than the clients graduating the year prior!

As stated previously, a change of 14 points or more is considered a 'reliable change.' In the past fiscal year our clients were reporting a rate change of 35.3 drop in distress levels by the time they completed our live in treatment program!

Here is a comparison of the ROM data from the 2019 and 2020 fiscal years below:

2020 Q45 VS 2019 Q45 SCORES BY SESSION



MTC AND THE ONTARIO PERCEPTIONS OF CARE (OPOC) RESULTS

Measuring client satisfaction in mental health and addiction treatment is recognized as an important indicator of the quality of care as it is a direct measure of whether a client received services that met their expectations and needs (McLellan & Hunkeler, 1998; McLellan et al., 2007).

The Ontario Perception of Care (OPOC) is an evidence based tool that allows clients to give voluntarily feedback. The client voice is used to inspire both internal and system wide quality improvement efforts.

At the Men's live in treatment program, 97% of our clients volunteered to complete this survey. As a result we were able to aggregate both where we need to improve as well as our top areas of excellence. For the 2020 fiscal year, MTC's top 5 areas of excellence are:

STAFF

- 1) I was treated with respect by program staff (99% of clients agreed or strongly agreed).

- 2) Staff believed I could change and grow (99% of clients agreed or strongly agreed).
- 3) I found staff knowledgeable and competent (99% of clients agreed or strongly agreed).

OVERALL EXPERIENCE

- 4) The services I received have helped me deal more effectively with my life's challenges (99% of clients agreed or strongly agreed).
- 5) If a friend were in need of similar help, I would recommend this service (91% of clients agreed or strongly agreed).

MTC AND PROFESSIONAL DEVELOPMENT

In October of 2020, I accepted an investment from Hope Place Centres and received an award level of gold in completing my Lean white and yellow belt training from the Leading Edge Group in partnership with the Canadian Centre for Accreditation. Through this training, I was introduced to a



variety of tools and techniques to be able to successfully manage change projects, implement tools to control sustained gains, inspire successful change management, apply basic statistical analysis and effectively manage team dynamics. I am excited to apply this knowledge to future quality improvement projects at Hope Place Centres.

In December of 2020, The Men's Clinical Treatment team completed an online course 'Healing Addiction and Trauma' presented by Gabor Mate, MD. This program included eight different episodes along with audience interaction and on-stage demonstrations. The course content was based on Dr. Mate's decades of research, clinical experience

and worldwide bestselling books on childhood trauma, attachment disorders, mental health, addiction and healing.

In January of 2021, any full time staff on the Men's clinical treatment team who had not received formal training in 'Helping Men Recover' (HMR) completed a comprehensive three day training in HMR. This training was delivered by Dan Griffin, co-author of 'Helping Men Recover,' the first comprehensive gender-responsive and trauma-informed curriculum for addiction and mental health providers. This curriculum is a fundamental part of our therapeutic programming at the Men's Treatment Centre.

In February of 2021, the Managers



who oversee Hope Place Centres' clinical work were provided with an opportunity to attend a virtual five hour series on compassion fatigue. This series examined five key components of compassion fatigue:

- 1) Compassion fatigue and vicarious trauma,
- 2) Warning signs and interventions,
- 3) Strategies for your work place,
- 4) Self-awareness and coping,
- 5) Balancing work and life.

At the Men's Treatment Centre, I have incorporated these key learnings into my supervision model to nurture a healthy work environment for both staff and clients.

Hope Place Centres commits to promote ongoing learning and professional development. We strongly encourage and inspire our staff to continue to grow professionally, not only to enhance client outcomes but to also have a positive influence on the greater health care system.

I appreciate that all of the above mentioned programs and opportunities exist because of those who continue to invest and believe in us. Thank you to everyone who works at Hope Place Centres, Thank you to our leaders, to our CEO, our Board of Directors, our funders, investors, fundraisers and advocates. Thank you also to our clients for trusting in our services and for allowing us the opportunity to be a part of your recovery journey.

With a grateful heart,

Trista Robertson
Manager of Programs and Services

Women's Live-in Treatment Program

Women's Treatment Centres therapeutic community is one of great excellence, skill, compassion and resilience. I have had the privilege of being part of a team that has come together to support not only the recovery of our clients but to support each other while the world is experiencing a global pandemic that has impacted us all.

Our treatment team has come together to meet the needs of our clients who are experiencing increased needs in relation to their substance use due to the impact and cumulative effects of the pandemic. Clients receive additional supports by our competent and compassionate team including DBT Skills training groups that have been developed to add additional skills for clients to utilize in order to address the symptoms of their increased mental health complexities.

The team has never lost sight of our mission to inspire hope and provide high-quality addiction

treatment services. I've never been prouder of how the team has come together to provide outstanding care to clients during these challenging times. This outstanding clinical work is supported by client feedback reported through Routine Outcome Monitoring (ROM) that measures and reports treatment satisfaction and program efficacy. Clients report weekly via ROM's Outcome Questionnaire-45 (OQ-45) on three areas of functioning: symptom distress, interpersonal functioning and social role. Clients initial OQ-45 score at intake averages at 84,



"I've never been prouder of how the team has come together to provide outstanding care to clients during these challenging times."

with a decrease shown at the final OQ-45 with an average score of 62 indicating a reliable improvement.

Lockdowns and pandemic restrictions have not slowed down our team's ability to support clients while remaining on site. The team has gotten creative in ways to provide supportive activities while continuing to meet the needs set out by public health by social distancing and following protocols. Women's Treatment Centre has provided activities such as badminton matches, Ping-Pong tournaments and our infamous backyard drive-in movies to support clients in the development of healthy interpersonal skills.

Our treatment team continues to participate in professional development to deepen our understanding of addictions and improve clinical skills. Team members attended Gabor Mates Healing Trauma and Addiction Course. Team members also continue to grow and develop their skills informally on a daily basis through team consultations, clinical meetings and personal growth.

I'd like to extend my appreciation and much gratitude for the entire HPC team who has continued to bring their best selves to work every day and contribute to providing hope to those individuals and families who are experiencing alcohol and drug addiction.

With much gratitude,

Dianne McLean

Dianne McLean
Program and Services Manager
Women's Treatment Centre

Operation Report

Thank you to the Ministry of Health/Mississauga Halton LHIN and Public Health Ontario for the help they have provided with their recommendations, guidance and resources including personal protective equipment, disinfecting and sanitizing supplies. As we continue to work through the pandemic and the challenges that came with it, we have continued to operate the sites and meet the needs of our clients at such an important time of need in their lives. Extra disinfecting, sanitizing and cleanings were implemented over the last year in order to help keep our staff and clients safe.

Thank you for all the help from all staff who continually do their Covid self-screening, screening of

visitors at entry points to help limit the spread of the virus, their constant use of PPE and special thanks to Deborah Gatenby for her persistence in advocating for staff be given the opportunity to receive vaccinations at the earliest opportunity.

This year has been different with the challenges we faced working around provincial lockdowns and with delays to services, parts and availability of contractors with the needs of maintenance issues that come with our legacy buildings. Fortunately, before Covid, we were able to replace windows at our men's site giving the site a well needed energy efficient makeover.

Hope Place Centres continues to focus on our vision for a new facility so that all of our programs

"As we continue to work through the pandemic and the challenges that came with it, we have continued to operate the sites and meet the needs of our clients at such an important time of need in their lives."

and services can be located on one site. This has been and continues to be a top priority for the Hope Place Centres led by Deborah Gatenby, Suzanne McKay and our Board of Directors as they continue to plan for this vision to come to fruition.

Our staff are continuing to strive to inspire HOPE for our clients and their families through this time of uncertainty in a way that continues to model SUPERHERO! Technology has played a large part in offering our services in a way that we have never before experienced and my thanks and gratitude goes out to all those that helped make that a reality!

Stay safe,

Rick Moir

Rick Moir
Facilities Operation Manager



Continuing Care and Community Treatment

A year and a half into Covid-19, community supports have never been so crucial. Hope Place Centres continues to come together and provide services to individuals in our community. Our team has come together to not only provide specialized supports to the various outpatient programs that are offered at Hope Place Centres, but we continue to work together to improve our process at our Intake Headquarters.

BABY'S BEST BEGINNING AND FAMILY PROGRAMS

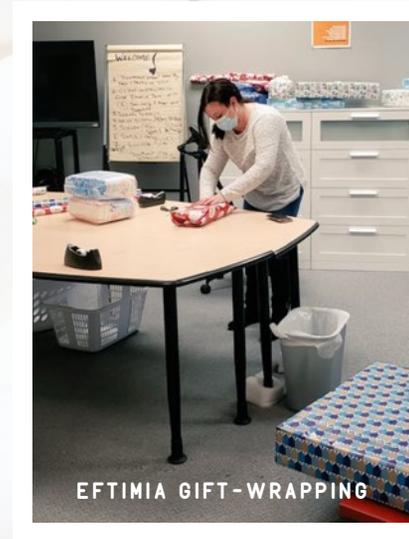
Our Family Program continues to offer virtual supports to the families and loved ones of individuals accessing our live-in programs, as well as individuals in our community who are impacted by someone's addiction. Our Family Peer Support program is offered twice a week and brings families and loved ones together to share and discuss their own journey of recovery, to know that they too, are not alone so they can continue to support their loved one at home.

Our specialized psycho-education session provides an understanding not only of what addiction is, but the importance of self-care and healthy boundaries as an important step forward. Case Management, one on one and family counselling provide an opportunity

to explore individualistic needs and supports for the family as a whole.

Our Family Program still provides an integral role and support during our Intake days by supporting family and friends who are dropping off their loved ones for treatment.

The Baby's Best Beginning program gives women who are pregnant and/or, who are parenting children ages 6 and under customized support to work towards their goals of reducing or abstaining from substance use. Through assessments and one on one counselling, women are provided with opportunities to learn healthy parenting and the impacts substance use has on childhood development. Our Case Manager supports and advocates for women who are working with community resources and will provide women with internal or external referrals if needed. Although Baby's Best



"Thanks to generous donations, clients of our BBB program were surprised with presents for their little ones, as well as some self-care items for themselves!"

Beginning is still providing services to women virtually, community agencies have also been invited to engage with our Case Manager and learn what our Baby's Best program has to offer so that we can work together and support more women in our community.

During a time that charities and donations were difficult to pull together, our Baby's Best Beginnings program was able to help make some Christmas miracles happen this past year. Thanks to their generous donations, clients of our BBB program were surprised with presents for their little ones, as well as some self-care items for themselves!

ADMISSIONS

Our Admissions team continues to respond to phone calls and emails filled with questions from individuals reaching out for help against the fight of addiction. Taking the first step is never easy, and certainly overwhelming. Our team works together to provide a listening ear, compassion and supports to those inquiring, providing information and guidance to navigate through our intake process.

Both our Admissions Case Managers have engaged in continued learning through seminars on how to support our Indigenous community to access treatment by understanding the cultural and

systemic barriers that may interfere. In efforts to support communities who continue to be marginalized, Hope Place Centres has prioritized individuals who self-identify as Black, or Indigenous, Metis.

CONTINUING CARE

Knowing that you're not alone is a big part towards a successful recovery. Our Peer Liaison team is dedicated to providing weekly support and connection to our clients on our waitlist, peer support to clients while in program and through our Continuing Care program. Our Peer Liaison team give clients the opportunity to check in and connect with Hope Place Centres, have a listening ear when things might be tough and someone to share their victories and successes with.

Our weekly Aftercare groups and follow up calls provide a safe place for our Alumni to come together and celebrate the new chapters in their lives, while giving hope to the newcomer who might still be struggling.

Our Continuing Care program was even able to put together a golf

tournament last summer, which was then followed by a socially distanced 'Around The Campfire' aftercare meeting! A successful effort to bring back that face-to-face connection while still maintaining safety protocols!

Working through all of the ups and downs of Covid-19, and what this year has had to offer, our Outpatient staff know the importance of self-care and have been lucky to be able to enjoy some self-care activities along the way including some of our favorites such as Thai Massages, mani's and pedi's or sipping on a nice cold Slurpee after a long hot intake day... we even supported each other while getting our vaccine.



Eftimia Georgakakos
Business Development Manager

Heather MacDonald Award of Excellence

Last year's Heather
MacDonald Award
of Excellence went
to Case Manager
Victoria Emilio.

The 2020-2021
award winner will
be announced
before or on the
day of the annual
general meeting.

Congratulations to
this year's winner!



2020-2021 in Pictures

DEBORAH SERVING UP REFRESHING SNOW CONES



MAGNUS VISITS MEN'S SITE



EFTIMIA VACCINE SUPPORT



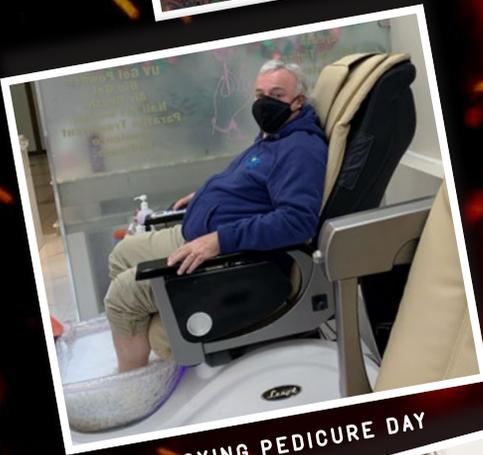
A VERY GOOD MAGNUS



SAFE HOLIDAY FUN



FUN AND GAMES!



ENJOYING PEDICURE DAY



TRISTA AND SANTA



EFTIMIA



MORE S'MORES!



WOMEN'S CHRISTMAS OUTING

Message From Our CEO

I have really struggled to write this report because there is no possible way to express our collective experience with only words. What we have been through, together, transcends the ability of language to describe... all of our lives were inextricably bound to circumstances dictated by the COVID-19 worldwide pandemic; there was no way to escape the new reality it had created for us. Fear, exhaustion, anxiety and depression became our perpetual companions; we were forced to watch as more and more of our colleagues were broken by the unrelenting pressures this past year brought.

Each of us had to dig deep and somehow, find the inner strength and tenacity to just keep going – no matter what! The bravery, self-sacrifice and loyalty that emerged from those who were able to make it through the proverbial flames, will continue to astound me for the rest of my life.

I honestly believe that we survived because the fire inside us burned brighter than the fire around us.

It has been an unforgettable year in everyone's lives, and I am so indescribably grateful just for us

making it through another year. It has been such an incredible honour to work alongside you, to serve as your leader, and to preserve the precious organizational legacy of abstinence-based, 12-Step recovery – entrusted to me by our Board.

While I am not sure about being born to walk through fires, I am sure looking forward to sharing stories (and making s'mores) around the campfire with all of you, as we mark the passing of this unbelievably challenging year.



Deborah Gatenby
CEO

*You can't burn,
baby.*

*You were born
to walk
through fires.*

LeticiaRae.com



Our Staff

Robert Dalgleish

SPIRITUAL DIRECTOR

Jennifer Hamilton

CASE MANAGER ADMISSIONS

Lisa Bero

EXECUTIVE ASSISTANT

Eftimia Georgakakos

SENIOR CASE MANAGER AND
BUSINESS DEVELOPMENT
MANAGER

Andrew Karagianis

CASE MANAGER ADMISSIONS

Gail Van Egmond

CASE MANAGER

Michelle Switzer

PEER LIAISON

Marilyn Kennedy

PEER LIAISON

Suzanne McKay

DIRECTOR OF FINANCE

Adin Awan

OVERNIGHT ATTENDANT

Jermaine Becaroo

CASE MANAGER

Graeme Bonar

SENIOR CASE MANAGER

Brayden Care

OVERNIGHT ATTENDANT

Sarah Carroll

EXECUTIVE CHEF

Lorne Cunningham

OVERNIGHT ATTENDANT

Deborah Lee Gatenby

CEO

Lazar Kakkasery-Chakku

SUPPORT WORKER

Philip Longum

PEER LIAISON

Sarah Hughson

SUPPORT WORKER

Angela Marcin

SUPPORT WORKER

Rick J. Moir

OPERATIONS MANAGER

Spencer Morris

SUPPORT WORKER

Rory Grant Nolan

CASE MANAGER

Trista Robertson

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MANAGER MTC

Janice Williamson

MANAGER – PEOPLE & POLICY

Joven Senoran

SUPPORT WORKER

Caitlin Shelly

SUPPORT WORKER

Gary Strevett

IT SERVICES

William Wassell

PEER LIAISON

Amy Towers

PROGRAMS AND
SERVICE MANAGER

Victoria Emilio

CASE MANAGER

Victoria Parks

CLERK

Dianne McLean

PROGRAMS AND SERVICES
MANAGER/ADDICTIONS
THERAPIST WTC

Brenda L Valliere

PEER LIAISON

Ruth Williams

SUPPORT WORKER



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ADVISOR

Debbie Nelson
ADVISOR

James O'Connor
ADVISOR

James Douglas
ADVISOR

Brett Worby
ADVISOR

Kelly Falzon
ADVISOR

Revenue Allocation

| | TOTAL | 2020-2021 \$ 2,987,274 | 2019-2020 \$ 3,131,004 |
|--|---------|------------------------|------------------------|
| BASE FUNDING / Government of Ontario | | | |
| 2020-2021 | | \$ 2,195,207 | |
| 2019-2020 | | \$ 2,195,207 | |
| ONE-TIME SPECIFIC PURPOSE / Government of Ontario | | | |
| | 466,247 | | |
| | 302,913 | | |
| PRODUCTIVE ENTERPRISE / User Fees | | | |
| | 109,344 | | |
| | 358,321 | | |
| GRANTS & SUBSIDIES / United Way Agencies | | | |
| | 122,477 | | |
| | 112,877 | | |
| PRODUCTIVE ENTERPRISE / Donations & Fundraising | | | |
| | 46,798 | | |
| | 55,739 | | |
| ONE-TIME SPECIFIC PURPOSE / Government of Canada | | | |
| | 25,000 | | |
| | 0 | | |
| GRANTS & SUBSIDIES / Government of Ontario | | | |
| | 17,151 | | |
| | 84,827 | | |
| GRANTS & SUBSIDIES / Other | | | |
| | 5,050 | | |
| | 21,120 | | |

Financial Statements

| HOPE PLACE CENTRES STATEMENT OF FINANCIAL POSITION | | | |
|---|----|---|------------|
| MARCH 31, | | 2021 | |
| ASSETS | | | |
| CURRENT | | | |
| Cash - operating - general - note 2 | \$ | 223,338 | \$ 283,720 |
| Short-term investment - restricted | | - | 124,707 |
| Reserve fund assets - restricted - note 3 | | 107,901 | 106,173 |
| Accounts receivable - general - note 4 | | 54,638 | 74,585 |
| Due from relocation fund to operating fund | | 35,563 | 101,409 |
| Due from reserve fund to operating fund | | 13,261 | - |
| Prepaid expenses | | 9,022 | 27,613 |
| | | 443,723 | 718,207 |
| FIXED ASSETS - note 5 | | 196,008 | 267,152 |
| | \$ | 639,731 | \$ 985,359 |
| LIABILITIES | | | |
| CURRENT | | | |
| Accounts payable and accrued liabilities - note 6 | \$ | 227,364 | \$ 381,419 |
| Deferred user fees revenue | | 2,550 | - |
| Due to operating fund from relocation fund | | 35,563 | 101,409 |
| Due to operating fund from reserve fund | | 13,261 | - |
| | | 278,738 | 482,828 |
| OPERATING FUND | | 105,908 | 105,908 |
| CAPITAL FUND | | 196,008 | 267,152 |
| RESERVE FUND | | 94,640 | 106,173 |
| RELOCATION FUND | | (35,563) | 23,298 |
| | | 360,993 | 502,531 |
| | \$ | 639,731 | \$ 985,359 |
| Approved on behalf of the board on <u>June 23, 2021</u> | | | |
|  | |  | |
| Karen Stolee, Chairperson | | Christopher Montgomery, Treasurer | |
| Date: <u>June 23, 2021</u> | | Date: <u>June 23, 2021</u> | |
| Subject to accompanying notes to the financial statements | | | |

| HOPE PLACE CENTRES STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS | | | | | | |
|---|----------------|--------------|--------------|-----------------|--------------|--------------|
| FOR THE YEAR ENDED MARCH 31, | | | | 2021 | 2020 | |
| | Operating Fund | Capital Fund | Reserve Fund | Relocation Fund | Total | Total |
| REVENUE | | | | | | |
| Base funding - note 7: | | | | | | |
| Gov't of Ontario | \$ 2,195,207 | \$ - | \$ - | \$ - | \$ 2,195,207 | \$ 2,195,207 |
| Grants and subsidies - note 7: | | | | | | |
| Gov't of Ontario | 17,151 | - | - | - | 17,151 | 84,827 |
| United Way | 122,477 | - | - | - | 122,477 | 112,877 |
| Gov't of Canada | 5,050 | - | - | - | 5,050 | 4,014 |
| Other grants | - | - | - | - | - | 17,106 |
| One-time specific purpose - note 7: | | | | | | |
| Gov't of Ontario | 466,247 | - | - | - | 466,247 | 302,913 |
| Gov't of Canada | 25,000 | - | - | - | 25,000 | - |
| Productive Enterprise: | | | | | | |
| User fees | 109,344 | - | - | - | 109,344 | 358,321 |
| Donations and Fundraising | 45,838 | - | - | - | 45,838 | 50,209 |
| Other: | - | - | 634 | - | 634 | 5,530 |
| Interest income | - | - | - | 634 | 634 | 5,530 |
| | 2,986,314 | - | 634 | 326 | 2,987,274 | 3,131,004 |
| EXPENSES | | | | | | |
| Service costs: | | | | | | |
| Human resources - note 8 | 1,805,149 | - | - | - | 1,805,149 | 1,721,654 |
| Operations | 503,953 | - | - | - | 503,953 | 419,840 |
| Program and service delivery | 217,130 | - | - | - | 217,130 | 308,975 |
| Administration: | | | | | | |
| Amortization | - | - | - | - | - | 71,144 |
| Human resources - note 8 | 283,196 | - | - | - | 283,196 | 336,527 |
| Overhead and repairs | 176,783 | - | 12,167 | 59,187 | 248,137 | 553,588 |
| Fundraising: | 103 | - | - | - | 103 | - |
| | 2,986,314 | 71,144 | 12,167 | 59,187 | 3,128,812 | 3,433,131 |
| (DEFICIT) OF REVENUE OVER EXPENSES | | | | | | |
| | - | (71,144) | (11,533) | (58,861) | (141,538) | (302,127) |
| NET ASSETS - beginning | 105,908 | 267,152 | 106,173 | 23,298 | 502,531 | 804,658 |
| NET ASSETS - ending | \$ 105,908 | \$ 196,008 | \$ 94,640 | \$ (35,563) | \$ 360,993 | \$ 502,531 |
| Subject to accompanying notes to the financial statements | | | | | | |