



Greetings Colleagues and Valued Community Health Care Providers,

On behalf of Hope Place Centres, I'd like to introduce myself; my name is Eftimia Georgakakos, and I am the Business Development Manager at Hope Place Centres. I have worked with the organization for 8 years, in various roles in both Live-In programs, and now managing our Outpatient programs, including our Intake and Admissions team.

As some of you may already be aware, Hope Place Centres has some updates to share!

First and foremost, we want to let everyone know that we just recently consolidated onto one site! All our programs are now located at our 8173 Trafalgar Road, formerly known as our 'Men's location' or 'Halton Recovery House (HRH).'

Don't worry, we have kept our phone numbers and fax lines the same! If you are looking to make a referral for our Live-In program, or our Baby's Best Beginning's program, you can still fax us at 905.465.3321 and we will respond in a prompt and timely manner. You can also contact us by telephone or email at:

Women's Intake	intake@hopeplacecentres.org	905.465.1679
Men's Admission	admissions@hopeplacecentres.org	905.465.3961
Baby's Best Beginnings	babysbest@hopeplacecentres.org	905.465.1127
Family Program	familyprogram@hopeplacecentres.org	905.465.2815

The referral process will remain the **same**; a GAIN Q3RRS report, 'Catalyst demographic' or a 'Standardized Residential Referral Form,' and Consent to Release form will still be required.

Nicolle Cook is our Intake Case Worker, and she will be your point of contact for any questions or new referrals that you may have. Nicolle will contact you once we have received your referral and follow-up with the client once a complete referral has been received. Nicolle will be monitoring and responding to our Women's and Men's phone line and e-mail moving forward for any questions or referral documentation. Nicolle is very passionate and will be happy to assist you in navigating entry into HPC programs and services or provide a referral to meet the clients' needs.

Andrew Karagianis is our Admissions Addiction Therapist. Andrew will be connecting with clients who are scheduled for an interview with Hope Place Centres. Once the interview process is complete, Andrew will support the clients who are on the waitlist, through to entry into our live-in services. Andrew, along with the support of Nicolle will provide you with updates on any support that is needed to assist the client to access our live-in programs.

Hope Place Centres
8173 Trafalgar Road,
Hornby, ON L0P 1E0
P 905.878.1120 TF 1.877.761.6357
F 905.878.1269



Funded by:
Ontario Health - Central Region
The United Way of Halton & Hamilton
Charitable Reg. No. 11896 2893 RR0001



Update on our Live-in Programs:

Program Title	Continuous Intake	Date/Duration of Program
Men's Live-in Program	Effective November 28 2023, we will offer ongoing and 'continuous' admissions for Men's live-in participants	November 28, 2023-April 07, 2024
Women's Live-in Program	Effective September 20, 2023-November 27, 2023 we will offer ongoing and 'continuous' admissions for Women's live-in participants We will commence a 'continuous' admissions for Women's live-in participants in April 08-June 03, 2024.	September 20, 2023-November 27, 2023 April 08, 2024-June 03, 2024

We will be operating in this way as a direct result of operational pressures that are simply outside of our control. We understand that this is not ideal news and we did not arrive at this decision without careful consideration. As far as our commitment to being a high quality service for individuals' looking to access live-in treatment, we remain your devoted and collaborative colleague. We encourage you to send referrals for our women's live-in program by September 30, 2023.

As far as our women's services, we offer a Baby's Best Beginnings Program for women who are pregnant and/or parenting children ages 0-6 years old. We meet clients' where they are at; quite literally – we are prepared to meet women in community and/or at home. This support provides the function of case management, advocacy, link/bridge/client navigator, counselling services and psychoeducation.

Hope Place Centers' knows that addiction can deeply impact the loved ones of the individual experiencing addiction. Our P-A-T-T-E-R-N-S Program, also known as our Family Program, provides education and counselling to individuals in our community who are impacted by someone's addiction. Clinical counselling is available for Individual, couple, and family appointments, in addition to weekly Peer led Support groups. A psychoeducational program, 'Steps to Self Care,' is offered monthly to provide an understanding of addiction, how to support your loved one, and the important practice of self-care.

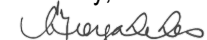
Our Continuing Care Program provides a network of supports for women and men who have completed treatment. It makes no difference whether your client's journey began in one of our 'live-in' programs or someplace else, what really matters is the BIG difference that 'HOPE' can make in their recovery today. Our Peer Liaison team would be happy to connect with clients to discuss enrollment into our gender specific Continuing Care Programs.

You can reach our Peer Liaison Team by telephone or email:

Women's Continuing Care	wtcpeer@hopeplacecentres.org	905.805.3561
Men's Continuing Care	mtcpeer@hopeplacecentres.org	905.805.3557
Family Program Peer	hpcpeer@hopeplacecentres.org	905.465.2815

I just want to share my gratitude to you; we could not provide quality care without you. We look forward to continuing to build strong relationships with you. If you have any questions, please do not hesitate to reach out to me directly and I would be happy to connect. As always, we value all feedback provided.

Sincerely,



Eftimia Georgakakos

Business Development Manager

Email: eftimiag@hopeplacecentres.org

Telephone: 289.681.6905